11. Freedom of Information Request

Information request from the Office of the Solicitor General subject to guidelines stated in the OSG FOI Manual.¹

| Office or Division: | Legal Divisions and Administrative Services | | | |
|--|---|-----------------|--|--|
| Classification: | Highly Technical | | | |
| Type of Transaction: | Government to Citizens | | | |
| Who may avail: | Any Person | | | |
| CHECKLIST OF REQUIREMENTS | | WHERE TO SECURE | | |
| The request shall state the name and contact information of the requesting party, as well as provide valid proof of identification (i.e., Philippine Identification or any government issued ID with photo) or in case of a representative the authorization of the requesting party. (One original copy) | | Availing Party | | |
| or any government iss or in case of a represe authorization of the red | ued ID with photo) ntative the | | | |

¹ The Office of the Solicitor General (OSG) collects some of your personal data when you transact with its employees and authorized representatives. The OSG will use this information solely for documentation and processing purposes relative to your transaction/s with the Office. By submitting your data to the OSG, you are expressly consenting and authorizing the OSG to collect, process, and store such personal and/or sensitive information as may be needed in the course of your transaction/s.

In all instances, the OSG shall ensure that processing your personal data shall strictly comply with the provisions of the Data Privacy Act and its Implementing Rules and Regulations and shall be consistent with the general data privacy principles of transparency, legitimate purpose, and proportionality.

| The requesting party s undertaking stating that shall not be used for an than the reason stated that the information sh unless a reasonable fet the necessary expenses producing the informat include photocopying, expenses for office res transmitting the informat Copy) | at the information ny purpose other in the request, and all not be released ee is paid to defray es, if any, incurred in ion which shall printing, and cources and | Availing F | Party | |
|--|---|-----------------------|--------------------|---|
| CLIENT STEPS | AGENCY ACTIONS | FEES TO BE PAID | PROCESSING TIME | PERSON RESPONSIBLE |
| 1. Applicant requests for Information and identifies the purpose of the request. | 1. The request shall be stamped received and signed by the FOI Receiving Officer (FRO), indicating the date and time of the receipt of the written request, and the name, rank, title and position of the FRO. After receipt of the FRO shall evaluate the request and forward the same lo the PP within twenty- four (24) hours from the time the request was received, subject to the rules provided under | None | 1 Working Day | FOI Receiving Officer, OSG Building Lobby |

| Section 2.1 to 2.5 of the OSG FOI Manual | | |
|--|--|--|
| | | |
| | | |
| | | |
| | | |

| 2. After receipt of the FOI request, the FRO shall evaluate the information being requested, and notify the Division or the PP handling the case that a FOI request has been made in relation to a case assigned to the PP or pertaining to information under the custody of the PP within twenty-four (24) hours from the time the FRO received the FOI request. In case the FOI request does not pertain to any case assigned to any division or PP, the FRO shall assign, by raffle, the request to the different legal divisions of the OSG and shall forward the request to the assigned PP. The foregoing is subject to Section 4, 4.1 to 4.2, of the OSG FOI Manual | None | 4 Working Days | Point Person (PP) |
|---|------|-------------------|-------------------|
|---|------|-------------------|-------------------|

| 3. All recommendation s made by the PP, shall be reviewed by the IDM of the division where the PP is assigned. The IDM shall act on the recommendation of the PP within two (2) working days from the time the same is submitted to him/her for review, subject to Sections 6.1 to 6.2 of the OSG FOI Manual | None | 2 Working Days | Head of the Legal Division or Service Division |
|---|------|-------------------|--|

| 4. Upon receipt of the recommendation of the IDM, the Solicitor General may either grant or deny the FOI request. All actions on FOI requests, whether for approval or denial, shall be approved by the Solicitor General or Assistant Solicitor General acting as Officer- in-Charge. The Solicitor General shall act on the recommendation of the IDM concerned within three (3) working days from the time the recommendation of the IDM is submitted to him/her for review, subject to Sections 7.1 to 7.2 | None | 3 Working Days | The Solicitor General or Officer- In-Charge |
|---|------|-------------------|---|
|---|------|-------------------|---|

| 2. Applicant receives requested information/ decision on his/her request | 5. After the Solicitor General approves or denies the request, the PP shall immediately notify the FRO, within five (5) working days, and prepare the response to the requesting party either in writing or by e-mail. | None | 5 Working Days | FOI Receiving Officer |
|---|---|------|---|--------------------------|
| Applicant receives request for extension of Time to Act on FOI Requests | 6. If the information requested requires extensive search of the government's office records, facilities, or examination of voluminous records or is affected by the occurrence of fortuitous events, analogous cases or involve complex requests, which shall not exceed twenty (20) working days on top of the mandated fifteen (15) working days, to act on the request shall be allowed, unless exceptional circumstances | None | Additional twenty (20) working days, unless exceptional circumstances warrant a longer period. | |

| | warrant a longer period. The PP, through the FRO, with prior approval of the IDM concerned, inform the requesting party of the extension of time to act on the request. | | | |
|-----------------------|---|--|---|--|
| Total Processing Time | | | 15 working days or 35 working days under exceptional circumstances | |